



Definitions/Rating Scheme

➤ Defining Key Indicators

- **Metrics** are sets of objective data that can be analyzed mathematically to determine if a specific system, process or function is meeting, achieving or exceeding intended goals. Optimal metrics must have a baseline along with a defined standard.
- **Benefits** are specific (direct and indirect) benefits accruing to the Army due to SSF Implementation.
- **Performance Measures** track the progress of SSF Implementation across major milestones. These are internal measures used by the Director, SSF on program effectiveness and provide trend analysis and will be reported to the SSF Director on a monthly basis.

➤ Rating Scheme

Green: Meeting/exceeding established standard (DoD, DA, SSF, etc)
Amber: Does not meet standard (moderate variance)
Red: Significant negative deviation from standard
NR: Not rated, insufficient data to substantiate SSF trend